

Community Health Needs Assessment Implementation Plan 2019-2021

The 2019-2021 Community Health Needs Assessment (“CHNA”) report for Merrick Medical Center (“MMC”) was approved by its Board of Directors in December 2018. The CHNA report identified the following top needs were identified:

1. Access to care
2. Behavioral health
3. Obesity/Inactivity

This Implementation Plan sets forth the actions to be taken by MMC in achieving the Identified Priorities during the applicable CHNA period.

Priority 1: Improving Access to Care

Key Strategies:

- Evaluate and grow to meet the needs of our patients in terms of Acute Clinic and Specialty Clinic / Surgery.
- Evaluate and expand to meet the acute clinic access needs of our community to reduce the need to drive out of town for services.
- Evaluate and expand to meet the specialty clinic needs of our community to reduce the need to drive out of town for services including expansion of Telehealth offerings.
- Explore, develop, and plan for menu of new surgical services to offer in the new facility.

Three-Year Goals (by 2021):

- Complete Evaluation of patient access needs on or before December 31, 2019.
- Increase Specialty Clinic visits by 20% through promotion and expansion of services.
- Increase RHC visits by 20% through promotion of services and expanded acute visit scheduling opportunities.

Priority 2: Increasing Behavioral Health Opportunities

Key Strategies:

- Evaluate and grow to meet the needs of our patients and community members with regard to behavioral health.
- Expand Telehealth opportunities through Outpatient Clinic.

Three-Year Goals (by 2021):

- Complete Evaluation of community behavioral health needs on or before December 31, 2019.
- Increase telehealth behavioral health scheduling opportunities by 25% within the Outpatient Clinic.
- Promote behavioral-health related medication dosing and monitoring in conjunction with existing Outpatient Injection Clinic.

Priority 3: Address obesity-related issues within the community

Key Strategies:

- Establish interdisciplinary team lead by Community Health department to address obesity-related issues within patients and community.
- Continue to expand and improve existing Community Health programs which positively affect obesity-related issues, including but not limited to Shape My Health, Walk with Ease, Diabetes Education, Community Fitness Challenges, etc.
- Explore the creation of additional awareness opportunities and active lifestyle programs.

Three-Year Goals (by 2021):

- Establish interdisciplinary team in Q1 of 2019.
- Create a specific plan for the expansion of existing programs and the potential creation of additional opportunities programs by the end of Q3 2019.
- Grow participation in Community Health programs by 30%.