

CORPORATE PARTNER WORKSHEET

Professional Choice Recovery, Inc.
620 N 48th St. Ste. 107
Lincoln, NE 68504



Professional Choice Recovery, Inc. (PCRI) is a third party collection agency offering a complete collection process with extensive skip tracing in order to obtain maximum recovery.

Members of our management team and staff come from rural backgrounds and understand the unique atmosphere involved in the collection of past due balances from neighbors within the local community.

Our long term partnership with Bryan Medical Center and rural hospital providers has shown our ability to perform at an outstanding level. This is accomplished through our state of the art training program with significant emphasis on compliance. Our collectors are taught the “art” of negotiation and take great pride in working with patients to resolve their bad debt issues voluntarily, if possible.

Due to regulation changes, hospitals have been experiencing a shift to the “patient friendly” approach involved in extraordinary collection actions. Litigation occurs when communication and negotiation efforts fail or break down. PCRI utilizes Cada, Cada, Hoffman and Jewson Law Firm. They are considered one of the most experienced, well respected collection law firms in the state and are also a HHA preferred vendor.

We offer a pre-collect service that provides added value to our client’s outsourcing needs. This program is adaptable to fit each client’s internal structures.

Our software is easily integrated with our client’s technology, creating a simple process for placing accounts.

Discount and/or Value Added Services for Heartland Health Alliance Members:

PCRI offers Heartland Health Alliance Members a discounted contingency rate of 24% for non-litigated accounts and 40% for legal accounts. Traditional Pre-collect services are offered starting at 8%.

- Experienced and knowledgeable in the rural collections market
- Bilingual Staff
- Non-dialer calls utilizing manual systems and VoApps technology
- Online PCI DSS compliant payment option
- 501(r) compliant
- Extended business hours include evenings to 9p.m. and Saturday mornings

Contact Information

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