

Patient Rights

You have the right to:

- Be informed about your rights as a hospital patient in advance of receiving or discontinuing patient care whenever possible.
- Receive care that is respectful of your physical, psychological, cultural, spiritual and family needs in an environment that is safe and healthful.
- Be free from all forms of abuse or harassment.
- Be free from restraints of any form of seclusion that is not medically necessary. Seclusion or a restraint can only be used if needed to improve your well-being and less restrictive interventions have been determined ineffective or in emergency situations if needed to ensure your physical safety and less restrictive interventions have been determined ineffective.
- Know the physician in charge of your care and the names and professional roles of all others (including students) that provide care.
- Be informed about your health status, treatment options and the risks and benefits of care in terms that make sense to you.
- Make informed decisions and participate in the development and implementation of your plan of care.
- Request treatment that is medically appropriate or to refuse medical treatment to the extent permitted by law.
- Receive treatment that includes prevention and adequate relief of pain. Be informed of the medical consequences of your choices.
- Expect that the Crete Area Medical Center will provide necessary health services to the best of its capability or facilitate referral or transfer.
- Personal privacy, including the right to have your medical information kept confidential.
- Access the information in your medical records within a reasonable time frame.
- Choose who may visit you during your stay, regardless of whether the visitor is a family member, a spouse, a domestic partner (including same-sex domestic partner) or other type of visitor.
- Withdraw such consent to visitation at any time. Visitation privileges will not be denied based on race, color, national origin, religion, sex, sexual orientation, gender identity, or disability. The need for the hospital to restrict visitation in medically appropriate circumstances may be ordered by the physician.
- Send and receive personal mail.
- Have a family member or representative of your choice and your own physician notified promptly of your admission to the Crete Area Medical Center.
- Make Advance Directives - a Living Will (also called Rights of the Terminally Ill Declaration) and a Power of Attorney for Health Care - that state your treatment choices if you can't speak for yourself.
- Have the CAMC staff and practitioners who provide care comply with your Advance Directive in accordance with federal and state laws.
- File a patient grievance by contacting CAMC's Social Services Department at (402) 826-2102.
- The prompt resolution of grievance.
- The assistance of protective services.
- Consent to take part in experiments or research or to decline without negative affects to your hospitalization.
- Know the financial implications of your treatment choices and have your bill and available payment methods explained.
- Know if the Crete Area Medical Center has relationships with outside parties that may affect your treatment.
- Receive continuity of care and information on options for care when the hospital is no longer appropriate.

If you have an emergency medical condition or are in labor, you have the right to receive, within the capabilities of the medical staff and facilities, an appropriate medical screening examination, necessary stabilizing treatment (including treatment for an unborn child) and if necessary, an appropriate transfer to another facility even if you cannot pay or do not have medical insurance or you are not entitled to Medicare or Medicaid.