

# Discrimination is Against the Law

Bryan Physician Network complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Bryan Physician Network does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

If you have questions about the law, please either call 402-483-8590 or write to Bryan Physician Network, Attn: Andrea Schultz, 2222 S. 16th St. Suite 400a, Lincoln NE 68502.

## **Bryan Physician Network:**

Provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in large print, audio, accessible electronic formats or other formats

Provides free language services to people whose primary language is not English, such as:

- Qualified interpreters
- Information written in other languages

If you need interpreter services at Bryan Urgent Care, call 402-481-6343.

If you believe Bryan Physician Network has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Operations Manager, Bryan Physician Network  
2222 S. 16th St., Suite 400a, Lincoln NE 68502  
Phone 402-483-8590 - TTY 800-833-7352 - Fax 402-483-8531

You can file a grievance in person, by mail or fax. If you need help filing a grievance, Andrea Schultz is available to help you. Please see the contact information above.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services  
200 Independence Avenue, SW  
Room 509F, HHH Building  
Washington, D.C. 20201  
1-800-368-1019 -TTY 800-537-7697

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.